



## PROFILE

Charismatic professional committed to safety, Tasks, Sales and customer service. Knowledgeable and polished with dynamic communication and writing skills. Seeking a role with an ambitious restaurant or Hospitality Establishment.

Promoted to Work as First Class Cabin Supervisor.

Duty Free Sales Experience.

Twelve years' experience in the aviation industry which includes Two Years as a Cabin Supervisor.

Administrative skills and Good

Computer Knowledge (IT)

Extensive Fine Dine, Cheese and wine knowledge.

Great Interpersonal skills to deal with VIP clients under pressure in challenging situations

## CONTACT

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## HOBBIES

Reading

Cricket

Swimming

Travelling

# ASHLEY DSOUZA

## Hospitality Management Expert

### EDUCATION

Bachelor Of Commerce, University Of Mumbai, Year of passing 2006

Masters of Business Administration, I.C.F.A.I Tripura University 2012

### WORK EXPERIENCE

Company	:	Jet airways India (Pvt. ltd)
Date of Joining	:	30.11.2006 till Present (over 12 years)
Role	:	Cabin Crew Supervisor

Field of Experience: Aviation, Travel and Tourism, Hospitality Management.

Trained over 200 Junior Cabin crew in proper use of Equipment, Service and Safety, which improved crew efficiency and productivity.

Ensured that personnel completed required duties and responsibilities during respective shifts.

Checked that all personnel were in proper uniforms and utilizing safety equipment, including vests and earplugs.

Conducted complete and accurate audits of aircraft following cleaning and sanitization procedures.

Great Interpersonal skills and groomed to handle Key & VIP client clients under challenging situations.

Supervised team of Cabin Crew staff members.

### CERTIFICATIONS

- First aid and AED certifications
- Certifications in CPR
- Dangerous Goods Training Certificate

Height	:	189 CMS
Weight	:	89 KGS
Complexion	:	Fair & Lean
Date Of Birth	:	25/12/1985
PASSPORT Validity	:	19/01/2027