

SYED ZAFAR MOHAMMED

Email:

syedzafarmd@gmail.com

Mobile No :

+91-9550722742

Present Address:

H.No. 9-4-4/A/8 N.S.F Colony Tolichowki Hakeempet Hyd-08

Strengths:

Good leadership qualities, Optimistic and hardworking, Zeal in learning new things, Punctual and dedicated towards work.

Interests:

Swimming and listening music and Traveling at various places, Interacting with peoples and Learning new ideas.

CURRICULUM VITAE

Career Objective

To work in vast and ever expanding field of Business Management & Administration and grow consistently by enhancing knowledge and skill through projects and work experience. Gain technical skills, management skills, and practical knowledge and emerge as a leader by sharing my experience and efforts with dedication in Business industry.

Academic Qualification

- **B.com** (2005-2008) from Osmania University.
- > 12th in (2003-2005) from Board of Intermediate.
- > 10th in 2003 from Board of Secondary.

Total Experience

Currently working in JETAIRWAYS India Pvt Ltd (Hyderabad). As

Sr. Customer Service Assistant (MAY 2011 – presently working)

GOLD COAST CONTRACTING COMPANY (L.L.C) (DIAMON ARCH PROPERTIES) DUBAI – UNITED ARAB EMIRATES POSITION: ACCOUNTANT GENERAL JULY 2009 – OCTOBER 2010.

APEX WordWorks PVT. LTD. POSITION: DATA CONVERSION MAY 2008 – APRIL 2009 PLACE: HYDERABAD (INDIA). Tools Knowledge

- > Database Tools : MS Excel, MS Power Point, MS Word.
- > Operating Systems : Windows xp, Windows 2000 & 98.

Work Experience in (Aviation)

| Company | : Jet Airways India Pvt Ltd. |
|------------------|---------------------------------|
| Position held | : Customer Service Assistant. |
| Duration of work | : May 2011 – presently working |
| Location | : RGIA-Hyderabad. |
| Description | : Handling Terminal Operations. |
| | |

Job Responsibilities

Inside the Airport Terminal

- Checking passengers in for flights.
- Re-routing or re-booking passengers whose flights have been cancelled or delayed.
- Assisting disabled passengers or those traveling with young children.

Personal Data:

Name: SYED ZAFAR MOHAMMED

Fathers Name: SYED AHMED MOHAMMED

DOB: 25-01-1987

Sex: Male.

Marital Status: Married.

Nationality: Indian.

Languages Known: English Hindi, Urdu, Telugu.

Permanent Address:

H.No. 9-4-4/A/8 N.S.F Colony Tolichowki Hakeempet Hyd-08

- Giving passengers up-to-date information on flights.
- Assisting passengers with all enquiries, including lost or delayed baggage. board the passenger on their flights on departure time
- Assisting staff in carrying out security checks as and when the situation arises.
- Delivering high levels of customer service to passengers and those traveling through the airport.

Outside the airport terminal

- Handling all the loading and uploading of passenger bags from the aircraft.
- > Helping direct passengers on to and off the aircraft.
- Directing landed aircraft to taxi spots.
- Providing services such as steps from the aircraft for passengers and crew to disembark the aircraft.

Work Experience in Accounting.

| Company | : GOLD COAST CONTRACTING COMPANY (L.L.C) |
|--------------------------|--|
| (DIAMON ARCH PROPERTIES) | |

Position held : ACCOUNTANT GENERAL

Duration of work : 1.3 yrs

Location : DUBAI – UNITED ARAB EMIRATES

Job Profile : Accounting and management

Regular Duties And Job Responsibilities:

- Preparation of sales agency agreement
- Preparation of Transfer agreement
- Preparation of sales/purchase agreement for the final client
- Preparation of Reservation forms
- Preparation of availability report
- Preparation of receipt and payment vouchers
- Receive of Cheque from clients
- Payment of commission to agents
- Updating of sales report
- Preparation of monthly installment report
- Preparation of LPO
- Preparation of Petty Cash
- Updating the clients about their installment by sending fax or phone
- Dealing with new and old clients
- Day to day account activities
- Attending of Phone and faxes
- Responsible for all office matters
- Report of daily activities to Managing director
- Reporting directly to Managing director
- Preparation of final account statement at end of the year
- Finalization of accounts at end of the year

Courses & Training

- ► SAP (FI/CO)
- **≻** Tally 7.2
- > Ms Office Package (Ms Excel, Ms Word, Ms Power Point)
- > Basic Airport Handling.
- > Saber Interact Check in.
- Dangerous Goods.
- ➢ Jet Care.
- **>** Telephone Etiquette.
- Customer Service Excellence.

Declaration

I am a very Ambitious, Hard working and determined Professional as far as work is Concerned. I have passion for computers, Communication skills .I assure you of the best output from my end. I confirm that the information provided by me is true.

DATE : PLACE :

SYED ZAFAR MOHAMMED.